

# NEW TO NEW ZEALAND



[aia.co.nz](http://aia.co.nz)



HEALTHIER, LONGER,  
BETTER LIVES



# Welcome to New Zealand

## **Kia ora!**

Embarking on a new journey here in New Zealand? No matter where you come from, moving to a new country to live and work is a big life decision.

With so much to consider when establishing your new life, getting the right insurance cover to protect you and your family can be daunting. We're here to support and help you thrive in your new home with less worries.

## **Enjoy today**

As someone new to New Zealand, knowing that you and your loved ones are protected financially can provide peace of mind. You can focus on enjoying your work and personal life, without unnecessary worry about what might happen if the unexpected happens, or you can no longer provide for your loved ones.

# Types of personal insurance

There are different types of insurance options available, to cover all sorts of life events.

Find what's relevant and important to you. They all provide financial flexibility so you can thrive in your new home with less worries. Your insurance will work above and beyond what New Zealand's public systems can provide to look after you when, where and how you need.



## Health

Takes care of your medical bills and provides faster access to medical care that suits your needs.



## Life

Protects your loved ones' futures by providing them with a lump sum payment if you pass away, or are diagnosed with a terminal illness.



## Trauma

Pays a lump sum payment if you suffer from a specified critical illness or injury. This could be used to cover medical bills or time off work.



## Income Protection

Replaces your income if you're unable to work due to illness or injury so your lifestyle can be maintained or adjusted for your situation.



## Total Permanent Disablement

Enables you to cover costs associated with becoming totally disabled.



## Accidental Injury Cover

Provides temporary financial support as a lump sum payment if you suffer one of the covered injuries. This payment can be used to support your recovery.

# We're here to protect and make a difference

With one of the largest and most experienced claims teams in New Zealand, nationwide rehabilitation support and a transparent claims review process, we're here to support you every step of the way.



OVER  
**800K**  
KIWIS PROTECTED.



WE ACCEPTED

**92%**

OF ALL CLAIMS RECEIVED IN 2023.



WE PAID

**\$734.8M** IN CLAIMS\*.

\* Between 1 January and 31 December 2023\*



AIA CLAIMS 360 CARE

**500** HOME VISITS

AND PAID OUT

**\$1.5M** IN REHABILITATION SUPPORT.



**ONE OF  
THE LARGEST**

CLAIMS TEAMS IN NEW ZEALAND



**1 TREE  
PLANTED**

FOR EVERY AIA CUSTOMER WHO PASSED AWAY SINCE 2021, AIA HAS PLANTED A TREE IN THEIR MEMORY.

\*Reported by the AIA business Insights Team. Amount paid includes GST, maturities and surrenders



### A family favourite

AIA Group has been around for over 100 years and we're one of the largest life insurers in the world. In New Zealand, we protect more than 800,000 Kiwis\*, with insurance products tailored specifically to the New Zealand lifestyle. We're committed to helping people make positive lifestyle changes one small step at a time, to Healthier, Longer, Better Lives.



### Easy claims and dedicated support

We're here when you need it the most. We look for ways to make the claims process as simple and transparent as possible, focusing on getting you back to your 'healthy'. We'll assist with the coordination of a rehabilitation programme should you need one.



### AIA Vitality

We're committed to helping New Zealanders live Healthier, Longer, Better Lives. As an AIA customer you can sign up for our science-backed health and wellbeing programme AIA Vitality. You can earn rewards while improving your health.



### Future proof products

As the insurance and medical industries change and treatments advance, so too do our products. Enhancement Pass Back Benefit is our commitment to keeping our insurance relevant for you. That's why any improvements we make to our AIA products in the future are automatically applied to your policy, offering you even more at claim time.

\*Lives assured for retail and group schemes, December 2023.

# Rewarding better lifestyle choices with AIA Vitality

**AIA Vitality**

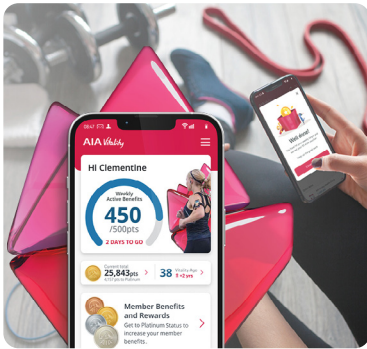
[aiavitality.co.nz](http://aiavitality.co.nz)

AIA Vitality can take you on a journey to better health – where you get to know your health, improve it and enjoy the rewards for doing so.

Once you've joined, you can earn AIA Vitality points through a number of health and wellbeing related activities.

As a new member, you start on Bronze Status and work your way up by completing health-related activities. The more points you earn the higher your status and the bigger the rewards. Simple.

When you have AIA Vitality with your insurance cover, your steps, heart rate, speed or calories burnt using your activity tracker or smart phone, can also earn you \$5 per week if you reach your weekly personalised physical activity target (up to \$260 per membership year).



## Add AIA Vitality to your AIA Insurance

To join AIA Vitality and start thriving, add it to any eligible life, trauma, disability, income protection or health insurance for \$11.50 per month.



### Know your health

Learn more about your health with our network of experts and tools.



### Improve your health

Get access to the tools you need to improve your health and wellbeing..



### Enjoy the rewards

Access to amazing discounts and offers.



## AIA Vitality

You could be eligible for an initial premium discount of 10%.



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# Let's have a chat

Sounds exciting? We're a country of welcoming and friendly people.

The next step is to book an appointment to discuss insurance cover that would meet your lifestyle, budget and needs. Or call 0800 500 108, go to [aia.co.nz](http://aia.co.nz) for more information. You can also email [enquireNZ@aia.com](mailto:enquireNZ@aia.com) and find an adviser to work out what's right for you.

Some advisers can visit you at home, even after the kids are in bed.

We look forward to supporting you as you establish your new life in New Zealand.





# AIA Vitality

AIA Vitality is our personalised, science-backed health and wellbeing programme that supports you every day to make healthier lifestyle choices. It helps you understand your current state of health, provides tools to improve it and offers great incentives to keep you motivated on your journey. The life assured under any eligible AIA policy can take out an AIA Vitality membership.

[aiovitality.co.nz](https://aiovitality.co.nz)



## Disclaimer

Other things you should know: the availability of insurance cover is subject to your application being approved. All applications are subject to individual consideration. Special conditions, exclusions and premium loadings may apply. This insurance is underwritten by AIA New Zealand Limited ('AIA'). For full details of the products and benefits offered by AIA, please refer to the policy document(s) which are available from AIA. The information contained in this publication is general in nature and is not intended as advice. It may not be relevant to individual circumstances and before making any insurance decision, you should consult a professional Adviser. Copies of our disclosure statements are available on request, free of charge.



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Monday - Friday, 8am - 6pm



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