

APPLE WATCH BENEFIT PAUSE FAQs

AIA Vitality's Apple Watch Benefit will be paused on 2 September 2024, or earlier if stocks run out, and we expect to bring it back in early 2025.

Why is the Apple Watch Benefit being paused?

We are pausing the Apple Watch Benefit as AIA Vitality's agreement with our current loan provider is ending. We are working with a new loan provider, and we intend to relaunch in early 2025 with the latest Apple Watch version.

Can I apply for the Apple Watch Benefit after 2 September?

The Apple Watch Benefit will be unavailable until we relaunch (expected early 2025).

Is there an alternative to the Apple Watch Benefit while it is paused?

You are eligible for \$5 weekly Active Rewards by meeting your weekly physical activity target. You can also enjoy a discount of up to 25% off Garmin devices and up to 30% off selected Samsung devices.

I already have the Apple Watch Benefit – what happens after 2 September?

Nothing will change for AIA Vitality members who have an existing Apple Watch Benefit and loan agreement with etika. You can continue to earn your Apple Watch by reaching your weekly physical activity targets and your remaining loan agreement and repayments will not be affected.

What happens if I apply for the Apple Watch Benefit before 2 September?

If you apply for your Apple Watch Benefit and have your loan approved by etika before 11.59pm on 2 September 2024, and stock is available, you will receive an Apple Store Gift Card. You can then purchase your Apple Watch then your Apple Watch Benefit will commence. If stock is not available, you won't be able to apply for the Apple Watch Benefit until it is relaunched (expected early 2025).

When will the Apple Watch Benefit return?

We expect the Apple Watch Benefit will be back in early 2025 and will keep you updated as we get closer to the relaunch date.

Can I apply for my Apple Watch Benefit before 2 September and wait for the new Apple Watch Series model?

Yes. If you apply for the Apple Watch Benefit before it is paused on 2 September, you can then use the voucher to purchase the Apple Watch Series 9 or wait until the next Apple Watch version is released. However, you would be responsible for any price difference between models and your loan repayments to etika will still commence on the date agreed in your loan agreement, regardless of whether you have purchased your Apple Watch or not.

Are there any other devices that I can get a discount on that are compatible with iPhones?

Yes, you can save up to 25% on Garmin devices and these are compatible with iPhones.

If you have more questions, please contact your BDM.