

Policy Number: 876543-21

Kia ora Georgina

AIA NZ and Airpoints™ have enjoyed a successful partnership over the last five years, enabling AIA customers to earn Airpoints Dollars™ on premiums paid for eligible insurance policies and rewards earned through AIA Vitality, our science backed health and wellbeing programme.

After reviewing our partnership, we've made the decision to no longer offer Airpoints Dollars on policy premium payments and instead focus on offering customers value with AIA Vitality.

That means, from 31 October 2024 you'll stop earning Airpoints Dollars for premiums paid on your AIA Living - Personal policy.

We're excited to confirm the continuation of our partnership with AIA Vitality and Airpoints, allowing members to earn Airpoints Dollars for making healthier choices so that they can live Healthier, Longer, Better Lives.

Boost your Airpoints Dollars™ with AIA Vitality

AIA Vitality provides you with the guidance, tools and rewards to get more out of life and start thriving. By adding AIA Vitality to your policy, you could **earn up to 560 Airpoints Dollars*** per membership, per year. Plus, you'll also be rewarded with an immediate 10% premium discount for your first year - see Premium Flex for more details.

Even better, if you sign up to AIA Vitality by 31 October, you'll be in to win 1 of 20 Woolworths Gift Cards. T&Cs apply.

How to join



Visit our website



Talk to our Customer Relationship Team via Live Chat or 0800 500 108



Login to MyAIA - our online account that lets you manage your insurance anytime



Speak to your Adviser

You're enjoying a Multi-Benefit Discount

We're committed to helping make insurance more affordable and our Multi-Benefit Discount is one way we achieve that. As you have multiple insurance products with us, you're enjoying a Multi-Benefit Discount of up to 15% off your premium payments.

To find out how much you're saving, please see your latest policy documents, or speak to your Adviser.

We're here to help

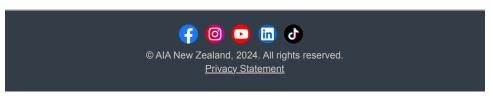
You can find more information about these changes, including some helpful FAQs here.

If your question isn't covered, please contact our Customer Relationship Team via $\underline{\text{Live Chat}}$ or on 0800 500 108. Our team is available 8.30am to 5.30pm Monday to Friday.

At AIA, we don't want to just protect lives, we want to help make them better every single day. We look forward to helping you live a healthier, longer, better life.

Ngā mihi Your team at AIA

^{*}Earn up to 300 Airpoints Dollars in Status Rewards and 260 Airpoints Dollars in Active Rewards per membership year.



AlA New Zealand, Private Bag 92499, Victoria Street West, Auckland 1142
This is a service communication sent to Email in relation to policy(s) 876543-21