



5,000 AIRPOINTS DOLLARS™ COULD BE YOURS!

Buy any life, health or income protection insurance, add **AIA Vitality** and **be in to win 5,000 Airpoints Dollars**™.

Plus, activate your **AIA** *Vitality* membership via the app for an **extra entry in the draw.**



'Win Airpoints Dollars™' Campaign – Terms & Conditions

Overview

For a limited time, between 8 October 2025 and 31 January 2026 AIA Services New Zealand Limited (AIA) is offering our customers the chance to win one of 4 prizes of 5,000 Airpoints Dollars™ each (Campaign). You will receive an entry to the draw if you:

- Purchase an AIA Starter Plan or take out an Eligible Policy and add AIA Vitality during the Campaign Period, provided the relevant policy is issued by 31 January 2026;
- Add AIA Vitality to an existing Eligible Policy during the Campaign Period: or
- Activate your AIA Vitality membership via the AIA Vitality app during the Campaign Period.

The terms and conditions (Terms) for the Campaign are set out below. Please take the time to read the Terms as they contain important information about the Campaign including eligibility criteria and key dates.

Terms and Conditions

- The promoter of the Campaign is AIA Services New Zealand Limited (AIA), with its head offices at 74 Taharoto Road, Takapuna, Auckland
- The Campaign starts on Wednesday 8 October 2025 at 00:01am and ends Saturday 31 January 2026 at 23:59pm (Campaign Period).
- 3. For the purposes of this Campaign, 'Eligible Customer' means a New Zealand resident who:
 - Applies for and is issued an Eligible Policy during the Campaign Period, and takes out an AIA Vitality membership during the same period;
 - b. Purchases an AIA Starter Plan during the Campaign Period;
 - Has an existing Eligible Policy and takes out an AIA Vitality membership during the Campaign Period; or
 - Activates an existing AIA Vitality membership via the AIA Vitality app during the Campaign Period.
- Where there is more than one life assured under an Eligible Policy, each person who becomes an AIA Vitality member will receive one entry into the Prize draw.
- Eligible Customers who both take out an AIA Vitality membership and activate their membership during the Campaign Period will receive two entries into the Prize draw.
- 6. For the avoidance of doubt, the following customers are not eligible for this Campaign:
 - a. AIA Vitality members who activated their membership before the start of the Campaign Period; and
 - b. Customers who have applied for an Eligible Policy, but the policy has not been issued by the end of the Campaign Period.
- For the purposes of this Campaign, 'Eligible Policy' means any of the following:
 - AIA Living Personal
 - AIA Living Business
 - AIA Private Health
 - AIA Private Health Plus
 - AIA Cancer Care
 - AIA Start-Up Income Protection
 - AIA Starter Plan (which automatically includes AIA Vitality Starter)
 - ASB Lifestyle Security Plan Personal
 - ASB Lifestyle Security Plan Business
 - ASB Start-up Income Protection
 - ASB Private Health
 - ASB Private Health Plus

Increases in cover (otherwise known as "top-up's") will be treated as an Eligible Policy only when your benefit has been fully underwritten, and that benefit is issued under a new policy that meets the Eligible Policy criteria.

- For the avoidance of doubt, the following policies are not Eligible Policies:
- any policy which replaces an existing Sovereign, ASB or AIA policy and/or benefit where there has been no underwriting;
- any special event or future insurability increase; or
- a workplace risk product.
- Eligible Customers will be automatically entered into the draw to win a Prize, provided the Eligible Policy and associated AIA Vitality membership remain in force as at the Draw Date.
- The Campaign applies to retail AIA Vitality memberships only (i.e. those available to the public). It does not apply to complimentary AIA Vitality memberships such as those provided free of charge as a staff benefit.
- 10. Eligible Customers are deemed to have accepted these Terms.
- The prize is 5,000 Airpoints Dollars™ (Prize). There are 4 Prizes to be won.
- The Prize draw will take place on Friday 27 February 2026. The Prize winners will be drawn at random from one Prize pool comprising all valid entries.
- Each Prize winner can only win one Prize (even if they have two
 entries in the draw). In the event a Prize winner is already eligible
 for a Prize, the Prize will be re-drawn.
- 14. Prize winners must be Airpoints Members, or become Airpoints Members, to be able to claim the Prize.
- 15. Prize winners will be contacted using the details held in AIA's policy administration system as at the date of the Prize draw. AIA does not accept any liability for non-receipt of Prizes.
- 16. The Prize is not transferable, exchangeable nor redeemable for cash. AIA may substitute the Prize or any portion of the Prize with an alternative prize of equivalent value without notice.

General

- All decisions made in relation to this Campaign will be made by AIA at its sole discretion and no correspondence will be entered into.
- 18. The availability of insurance cover is subject to your application being approved. All applications are subject to individual consideration and normal underwriting criteria. Special conditions, exclusions or premium loadings may apply. An excess may apply for health insurance policies. For full details, refer to the relevant policy document.
- All personal information will be held in accordance with AIA's and ASB's (if applicable) current Privacy Statement available at www.aia.co.nz/privacy and www.asb.co.nz/privacy.
- AIA reserves the right to, at its sole discretion, vary, suspend or terminate the Campaign and these Terms at any time by posting updated Terms and Conditions online at www.aia.co.nz.
- 21. These Terms are governed by and are to be construed in accordance with New Zealand law and shall be subject to the non-exclusive jurisdiction of the courts of New Zealand.
- 22. All questions regarding eligibility for the Campaign and these Terms, or any dispute arising in connection with the Campaign should be addressed to AIA for resolution. Any decision made by AIA in relation to the Campaign (including in relation to any dispute) is final, and no correspondence will be entered into. Failure by AIA to enforce any of its rights does not constitute waiver of those rights.
- 23. Terms and conditions apply to the use Airpoints Dollars™, and these can be found at <u>Air New Zealand Airpoints™ terms & conditions</u>
- 24. AIA and Air New Zealand expressly disclaim and do not accept liability in relation to any terms and conditions (or any change to the terms and conditions) relating to the Prize, including in relation to the expiry date.

