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AIA '5X AIRPOINTS DOLLARS™' PROMOTION FAQS



Overview

AIA is running an Airpoints Dollars™ promotion for new eligible policies submitted from 2 May 2022 to 30 June 2022 ("Promotion Period") and issued by 31 August 2022, customers will earn 5x Airpoints Dollars™ for every \$100 premium paid for three months. Terms and conditions apply.

What are the eligible policies?

- · AIA Living Personal
- AIA Living Business
- AIA Private Health
- AIA Private Health Plus

- AIA Cancer Care
- AIA Start-Up Income Protection
- · Voluntary Group AIA Living products
- · AIA NZ products distributed by KiwiCover

Please note replacement of any existing policy or benefit is not included in this promotion unless there is an increase in cover. Products underwritten by AIA and distributed by ASB Bank are not included in this Promotion.

How does it work?

Customers who meet the eligibility criteria and register their Airpoints number to their policy will automatically receive 5x Airpoints Dollars for every \$100 premium paid for three months.

More information about Airpoints and how to register an Airpoints number can be found here.

AIA is also running an 'One month's premium free' offer - are customers eligible for both?

Yes, customers can be eligible for both the 5x Airpoints Dollars and One month's premium free offers. Customers will not receive any Airpoints Dollars for the month their premium is free, but will receive 5x Airpoints Dollars for the first 3 months of premiums paid.

The following examples illustrate how the campaign works for different scenarios:

Scenario 1:

June – One month's premium free	July – Premium paid	August – Premium paid	September – Premium paid	October ongoing – Premium paid
No Airpoints Dollars received	5x Airpoints Dollars earned	5x Airpoints Dollars earned	5x Airpoints Dollars earned	1x Airpoints Dollars earned

Scenario 2:

June – Premium paid	July – One month's premium free	August – Premium paid	September – Premium paid	October ongoing – Premium paid
5x Airpoints Dollars earned	No Airpoints Dollars received	5x Airpoints Dollars earned	5x Airpoints Dollars earned	1x Airpoints Dollars earned

What happens if a customer pays annually – will they still receive 5x Airpoints Dollars?

If their premium payment date falls within the Promotion Period, then they will be eligible to receive 5x Airpoints Dollars on their full premium payment. If the client's premium payment falls outside the Promotion Period, then they will not be able to participate in the 5x Airpoints Dollars promotion but will still be eligible to receive their 1 Airpoints Dollar for every \$100 premium paid.

Where do I find the Promotion Terms and Conditions?

The Promotion Terms and Conditions and the general Terms and Conditions for earning Airpoints Dollars through AIA, can be found here.

